

Clear Value with MedicaSM



WORLD-CLASS CARE. CLOSE TO HOME — AND WHEREVER YOU GO.

Clear Value with Medica provides you with care you need when — and where — you need it. Thanks to the combined strength of Medica and Hennepin Healthcare, you'll get easy access to that care.

An experience you'll love

- **One phone number** for help finding care, making appointments, and asking questions about your network: **1 (877) 329-8263** (TTY: 711).
- **Convenient access** to your prescriptions with onsite pharmacies at seven locations, including free medication delivery.
- **A specially trained pharmacist** who'll make sure your medications are right for your conditions, lifestyle, and budget. This is called Medication Therapy Management.
- **MyChart, a secure online portal** that lets you message your provider, schedule a video visit, request an e-visit, see most test results, ask for prescription refills, and more. Sign up at HennepinHealthcare.org/MyChart.
- **Free parking at all neighborhood** clinic locations and discounted parking at the Clinic & Specialty Center at the downtown Minneapolis campus: HennepinHealthcare.org/Parking.
- **Easy public transit** access to Hennepin Healthcare's downtown Minneapolis campus located just 1 1/2 blocks south of the U.S. Bank Stadium station.
- **A commitment to care** that factors in your unique social and cultural needs and preferences to help you be as healthy as possible.

Get the care you need — when and where you need it

- **A care system with** eight primary care clinics across Hennepin County — with access to 60 adult and 25+ pediatric specialties — and a nationally recognized Level I Adult and Pediatric Trauma Center.
- **Quick, convenient access to** acute care, same and next-day appointments, and emergency care.
- **Specialty care** for 25+ child specialties and 60 adult specialties, including allergy, brain injury, burn, cancer, dermatology, diabetes, heart, integrative health, kidney, neurology, orthopedics, psychiatry, sleep, and surgery.
- **Integrative health services** — including acupuncture, chiropractic care, physical therapy, and primary care — offering whole-person, customized care to promote healing and well-being.
- **Time-saving e-visits** with Hennepin Healthcare providers, seven days a week. Use video visits to get care from your provider from the comfort of your home.
- **A Travel Program Network** you can use when outside the service area (Minnesota, North Dakota, South Dakota, and western Wisconsin). The program's network is one of the largest in the country. And if you're a parent, even better: It covers your children when they're away at school. Emergency care services for students seeking care outside the ACO service area but within Medica's service area will be covered at the in-network benefit level. For other health care services, they will need to access care from a Clear Value network provider for in-network benefits to apply.

Built-in accountability to deliver better health + better care

Clear Value with Medica is an accountable care organization (ACO). What that means is simple: We partner with a group of doctors, hospitals, and other health care providers to give you high-quality care at a lower cost. When you receive services through your ACO, you can be confident that your team of providers will proactively help you get the care you need, at the right place, and at the right time.

Get the most value by staying in-network

Remember to see providers in the Clear Value with Medica network. If you get care outside the network, your costs will be much higher. To find network providers, go to [Medica.com/FindCare](https://www.Medica.com/FindCare) and select *Clear Value with Medica*.



Scan the code with your phone's camera to find care options in your network.



Have questions? We're here to help.

Want to know more about your benefits? Have another question? **Call 1 (877) 329-8263** (TTY: **711**). You can reach us Monday - Friday, 7 a.m. - 8 p.m. CT (closed 8 a.m. - 9 a.m. Thursdays), and Saturday 9 a.m. - 3 p.m. CT. You can also check out [Medica.com/FindCare](https://www.Medica.com/FindCare) and select *Clear Value with Medica*.