



# Your Medica Dental Benefits and Covered Services

For Medica AccessAbility Solution® (SNBC)

Your plan includes dental coverage which is managed by Delta Dental® of Minnesota. This summary is to help you understand your dental benefits and covered services.

MEDICA®

## What's covered?

### Preventive services:

- Cleaning up to four times per year if medically necessary
- Fluoride varnish once per year

The services listed below are covered with additional guidelines or limits not described in this summary.

### Restorative services:

- Fillings
- Sedative fillings for relief of pain

### Diagnostic services:

- Comprehensive exam
- Periodic exam
- Limited (problem-focused) exams
- X-rays, limited to:
  - Bitewing
  - Single X-rays for diagnosis of problems
  - Panoramic
  - Full mouth X-rays

### Endodontics (root canals) Periodontics:

- Removal of plaque and tartar
- Scaling and root planning

### Prosthodontics:

- Dentures and partials
- Relines, repairs, and rebases of removable prostheses
- Replacement of prosthesis that are lost, stolen, or damaged beyond repair

- Replacement of partial prostheses if the existing partial cannot be altered to meet dental needs

**Oral surgery** (extractions, biopsies, and incision and drainage of abscesses)

### Additional general dental services:

- Treatment for pain
- General anesthesia
- Behavioral management when necessary to ensure that a covered dental service is correctly and safely performed
- Oral or IV sedation

## Where can I go?

Delta Dental of Minnesota has one of the largest networks of providers in the nation. As a Medica member, you have access to the CivicSmiles<sup>SM</sup> network through Delta Dental.

To find a CivicSmiles network dentist near you, visit [medica.com/AccessAbility](https://medica.com/AccessAbility) and click on *Physicians and Facilities* or call Delta Dental Customer Service.

## What if I need additional help?

Contact Delta Dental of Minnesota Customer Service and they can help:

- Explain what types of services are covered
- With billing issues
- Find a dental provider

## Provide-A-Dentist Program

Provide-A-Dentist is a program that can help you make and keep an appointment with a dentist. First, try to make an appointment. If you can't find a dentist who has openings, call Delta Dental Customer Service and let them know you need help getting an appointment. They will connect you to a Provide-A-Dentist Access Care Coordinator.

The Provide-A-Dentist Access Care Coordinator will help you:

- Find a dentist in Delta Dental's CivicSmiles Network
- Schedule an appointment
- Set up transportation if needed
- Set up interpreter services if needed
- Schedule appointments for follow up dental care if needed

## MEMBER TIP

Visit your dentist every six months for a regular checkup and cleaning. If you have dentures, your dentist will make sure your mouth is healthy and dentures fit well. Tell your dentist about any medicine you take or health conditions you have.



## CONTACT US

**Delta Dental Customer Service**

8 a.m. - 5 p.m., Monday - Friday

**Phone:** 651-406-5919 or  
1-800-459-8574 (toll free)

**TTY/TDD: 711**

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**This summary is to help you understand the dental benefits and covered services for non-pregnant adults; it is not a comprehensive coverage description. For complete coverage details visit [www.medica.com/AccessAbility](http://www.medica.com/AccessAbility), refer to your *Member Handbook*, or contact **Delta Dental Customer Service at 651-406-5919 or 1-800-459-8574 (toll-free); TTY/TDD: 711 8 a.m. - 5 p.m., Monday - Friday****

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or

**No English?**

1-888-347-3630 (toll free) TTY/TDD: 711  
or use your preferred relay service  
[medica.com/contactmedicaid](http://medica.com/contactmedicaid)

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American Indians can continue or begin to use tribal and Indian Health Services (IHS) clinics. We will not require prior approval or impose any conditions for you to get services at these clinics. For elders age 65 years and older this includes Elderly Waiver (EW) services accessed through the tribe. If a doctor or other provider in a tribal or IHS clinic refers you to a provider in our network, we will not require you to see your primary care provider prior to the referral.