

Benefit Guideline: Utility Assistance Allowance Program

Effective: 1/1/2023-12/31/2024

Products:

Medica DUAL Solution® - Minnesota Senior Health Options (MSHO)

Benefits Defined

This benefit provides a monthly allowance to assist with payment of utility bills.

Covered Services

Members receive a monthly allowance of \$100 to help pay their utility bills. There is no rollover of unused allowance funds from month to month.

Eligibility:

- MSHO members currently enrolled with Medica. Eligible utilities:
 - Electric, Gas, Heating, Sanitary, Water, Internet

Process

- Members receive a healthy savings card when they are a Medica member.
 - The letter includes a description of the benefit and how to access it.
- Member may learn more about this benefit by going to [Medica.com/utility](https://www.Medica.com/utility)

- There will be three ways to access the benefit:
 - In person at any Walmart store customer service desk or money center
 - Use their Healthy Savings card to pay an eligible utility provider directly

Log into healthysavings.com/medica Choose the bill pay page, and enter details on their bill to complete the payment.

Considerations:

- There is no rollover of unused allowance from month to month
- This benefit is not eligible for a BEI

The following is an example of the communication eligible members will receive via mail.

401 Carlson Pkwy
CP540
Minnetonka, MN 55305

Medica.
Important Plan Information

<<Firstname Lastname
Address 1
Address 2
City, State, Zip>>



As easy to use as a debit card

When you are ready to pay, swipe your card or enter the 16-digit card number online. If your total is more than your available funds on your Healthy Savings card, you can pay the balance due using another form of payment.

Activate your card to start saving

Your Healthy Savings card from Medica is here. When your 2024 coverage begins, you'll get:

\$150
each month on healthy food

\$100
each month on utility bills

Weekly Discounts on groceries

If prompted, your PIN is the last 4 digits of your card number.

In-store shopping made easy

Your local participating stores include: <<Walmart, Kroger, Walgreens, CVS, Publix and more>>

Check your app for weekly grocery discounts. Use the in-app Product Scanner to find thousands of covered items like:

- ▶ Fresh fruits and veggies
- ▶ Bottled water
- ▶ Wheat bread
- ▶ Milk
- ▶ Eggs
- ▶ Canned tuna
- ▶ Ground beef
- ▶ And more

The easiest way to activate your card



Scan the QR code to download Healthy Savings mobile app.

You can also activate your card at HealthySavings.com/Medica or by calling 1-855-256-4620 (TTY 711).

Shopping instructions on the back

More ways to spend

- ▶ Shop food online
- ▶ Pay utilities like gas, water, cell phone, and internet at your service provider

Questions? Need your benefit balance? Visit HealthySavings.com/Medica or call 1-888-347-3630 (TTY: 711) 8 a.m. - 9 p.m., CT, 7 days a week.

Use of Your Card: Your card is not a credit card but may be entered as "credit" to check out. If prompted, your PIN is the last 4-digits of your card number. Usage restrictions apply. See cardholder terms for details. No Cash (except as required by law) or ATM Access.

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Medica DUAL Solution® is an HMO D-SNP that contracts with both Medicare and the Minnesota Medical Assistance (Medicaid) program to provide benefits of both programs to enrollees. Enrollment in Medica DUAL Solution depends on contract renewal.

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This Medica Benefit Guideline for Care Coordination products is intended to guide service plan development. This reflects current interpretation of the product benefit set and/or parameters for obtaining services. Medica staff should be consulted for further guidance or to vary from these recommendations.

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